

Introducing the Tenant Portal

**If you are a tenant of a MMHA managed property,
The Tenant Portal provides you with easy access to:**

- View your Rent Balance/Payment History
- Pay Rent Online
- Submit Work Order Requests
- View/Edit Contact Information
- Enter/View Bank Account Information
- Secure Document Exchange

**If you are a program participant and do not live in a MMHA managed property,
The Tenant Portal provides you with easy access to:**

- View/Edit Contact Information
- Secure Document Exchange

How to access your Tenant Portal:

You will receive a letter from the Medina Metropolitan Housing Authority that will provide you with instructions for setting up your Tenant Portal. A code will be provided in the letter that is required for access to the Tenant Portal.

Please contact the Medina Metropolitan Housing Authority should you have any questions at mmha@mmha.org or 330-725-7531, 330-273-9072 or 330-336-3606.

Thank you.