

Introducing the Family Portal

**If you are a resident of a MMHA managed property,
The Family Portal provides you with easy access to:**

- View your Resident Balance/Payment History
- Pay Rent Online
- Submit Work Order Requests
- View/Edit Contact Information
- Enter/View Bank Account Information
- Secure Document Exchange
- Online Recertification

**If you are a program participant and do not live in a MMHA managed property,
The Family Portal provides you with easy access to:**

- View/Edit Contact Information
- View/Pay your Repayment Agreement
- Secure Document Exchange

How to access your Family Portal:

You will receive a letter from the Medina Metropolitan Housing Authority that will provide you with instructions for setting up your Family Portal. A code will be provided in the letter that is required for access to the Family Portal.

Please contact the Medina Metropolitan Housing Authority should you have any questions at mmha@mmha.org or 330-725-7531, 330-273-9072 or 330-336-3606.

Thank you.